Interaction 19

Design for

Vijay Chakravarthy @vijay_chk February 2019

Θ



Culture Knowledge Wealth



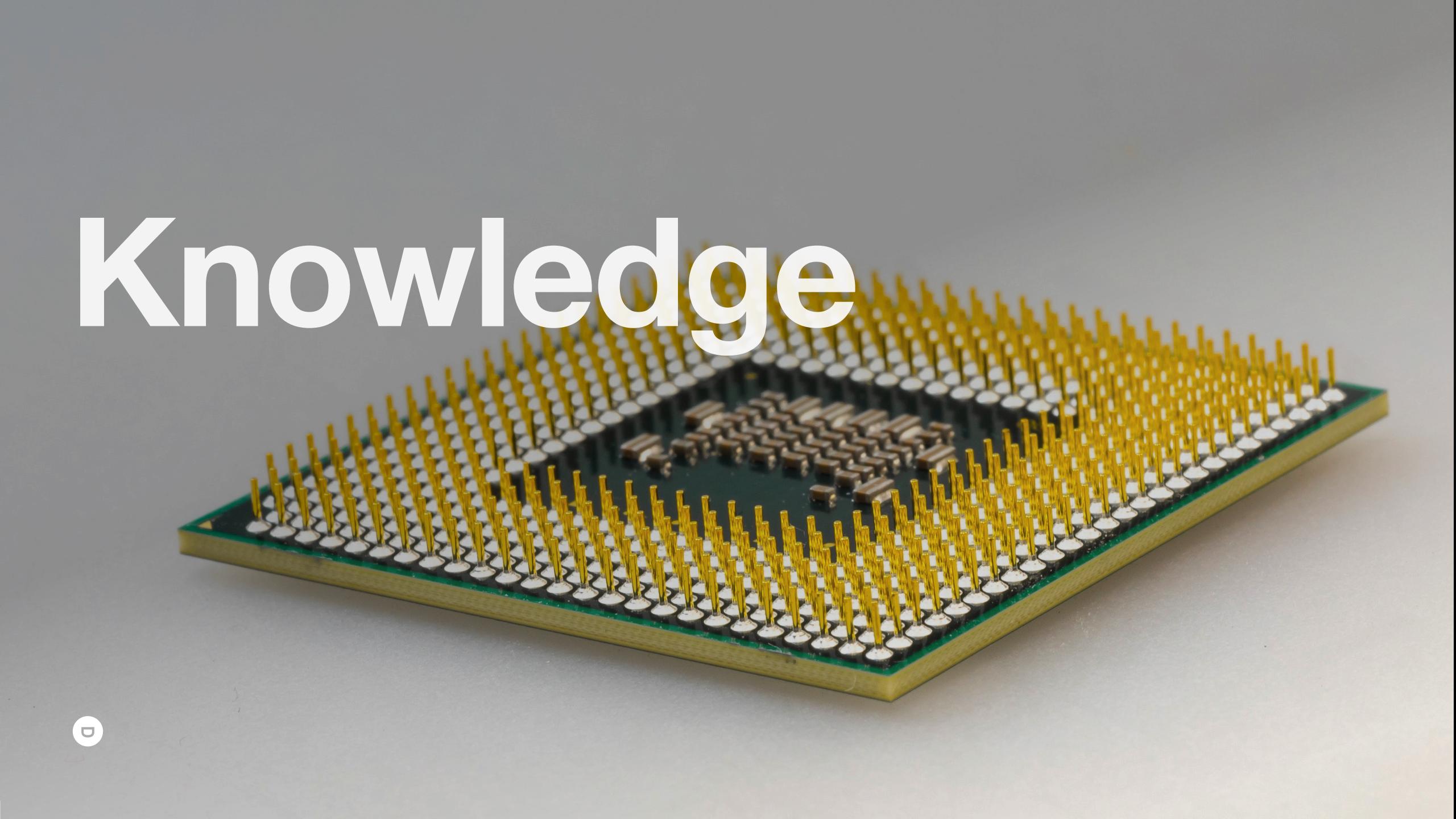




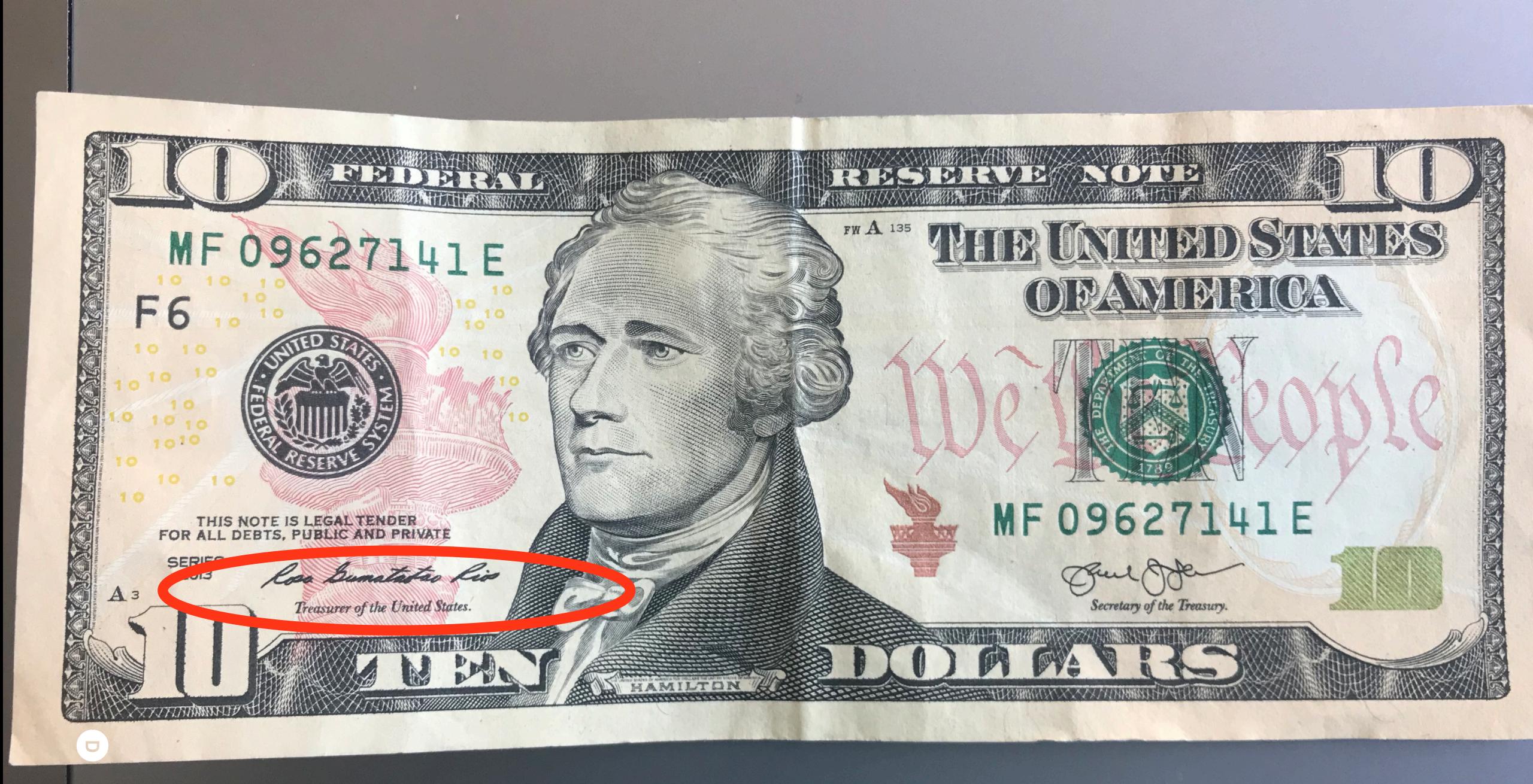












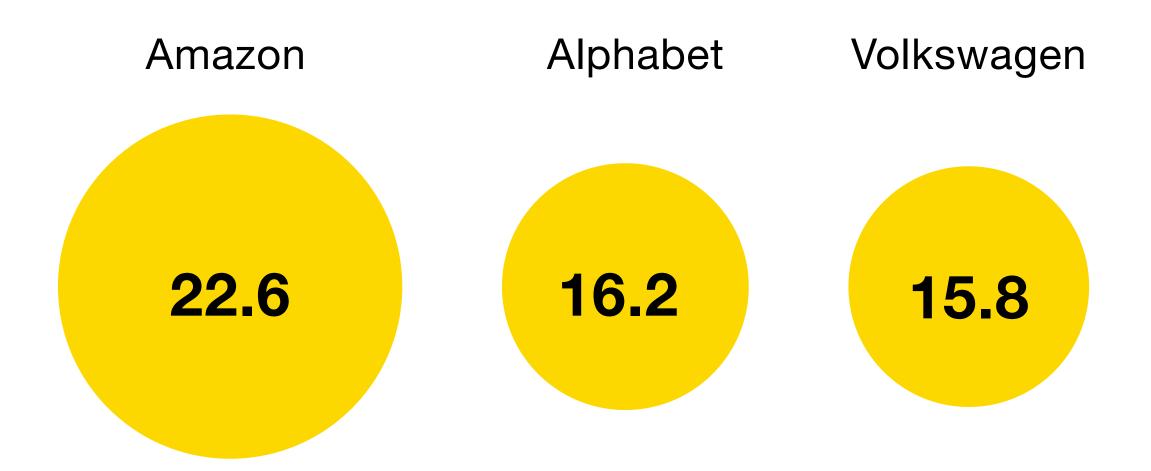
Culture Knowledge Wealth



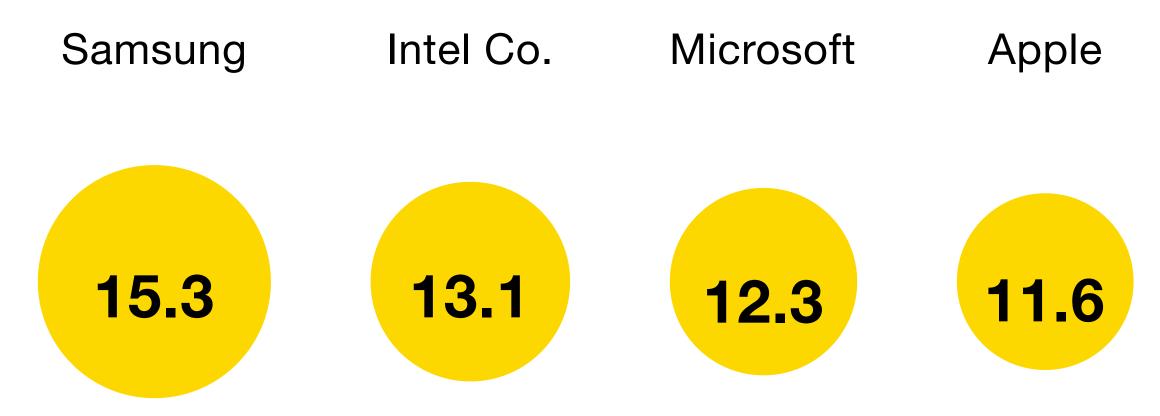




Top R&D spenders *In billion U.S. Dollars



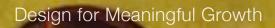




Culture Knowledge Wealth

















Designing intensions



Curate Culture Facilitate Collaboration





Intention Design Francisca





When to use?

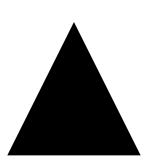
Research & synthesis

Strategic ideation

Intention design



Project / Design Briefs



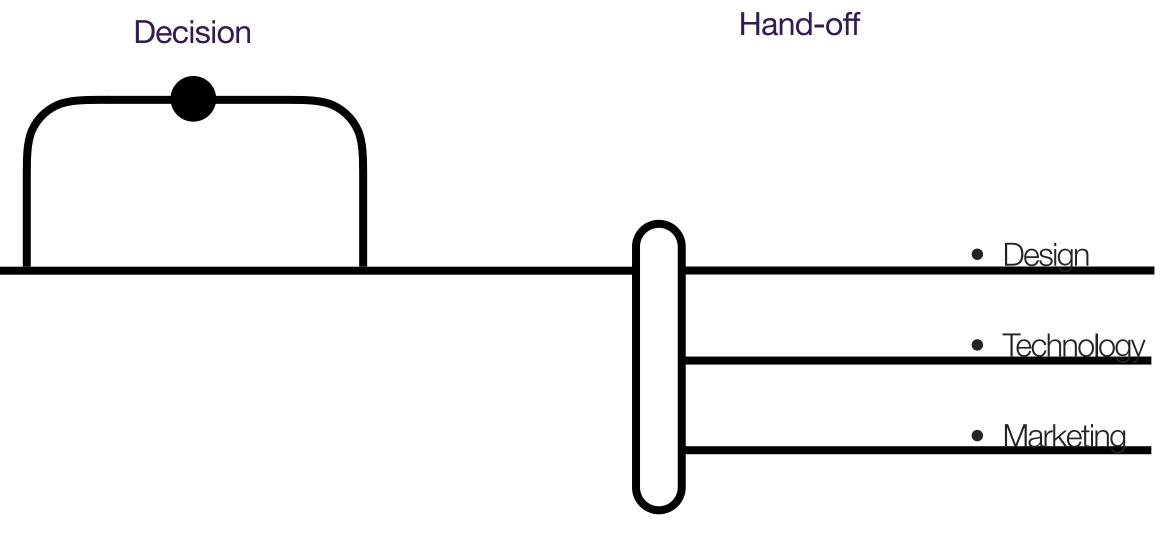
The sequence

01 02 Intention Proposition Intention Matrix Culture Collaboration Knowledge Wealth



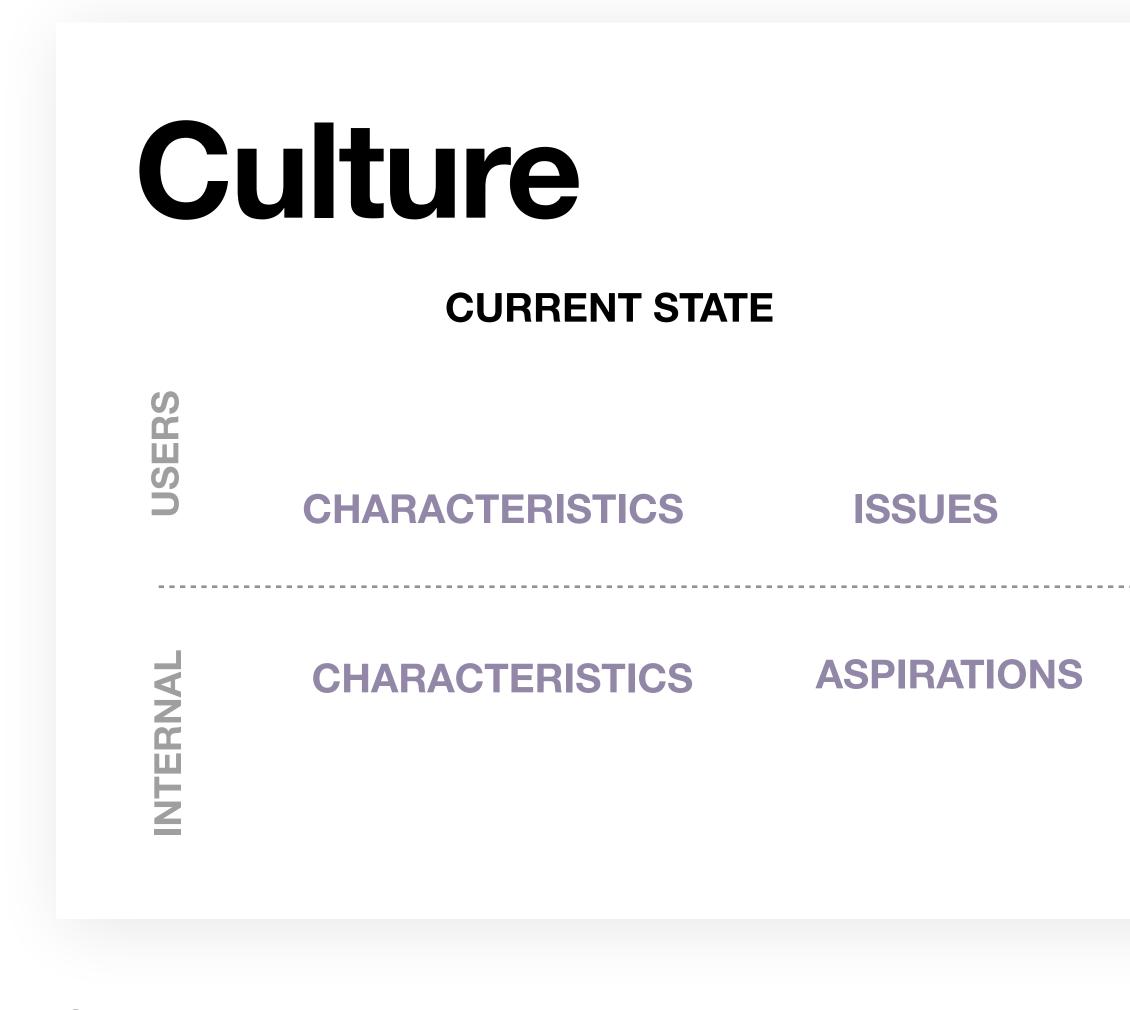
03 Intention Blueprint

04 **Project briefs**



Intention Proposition

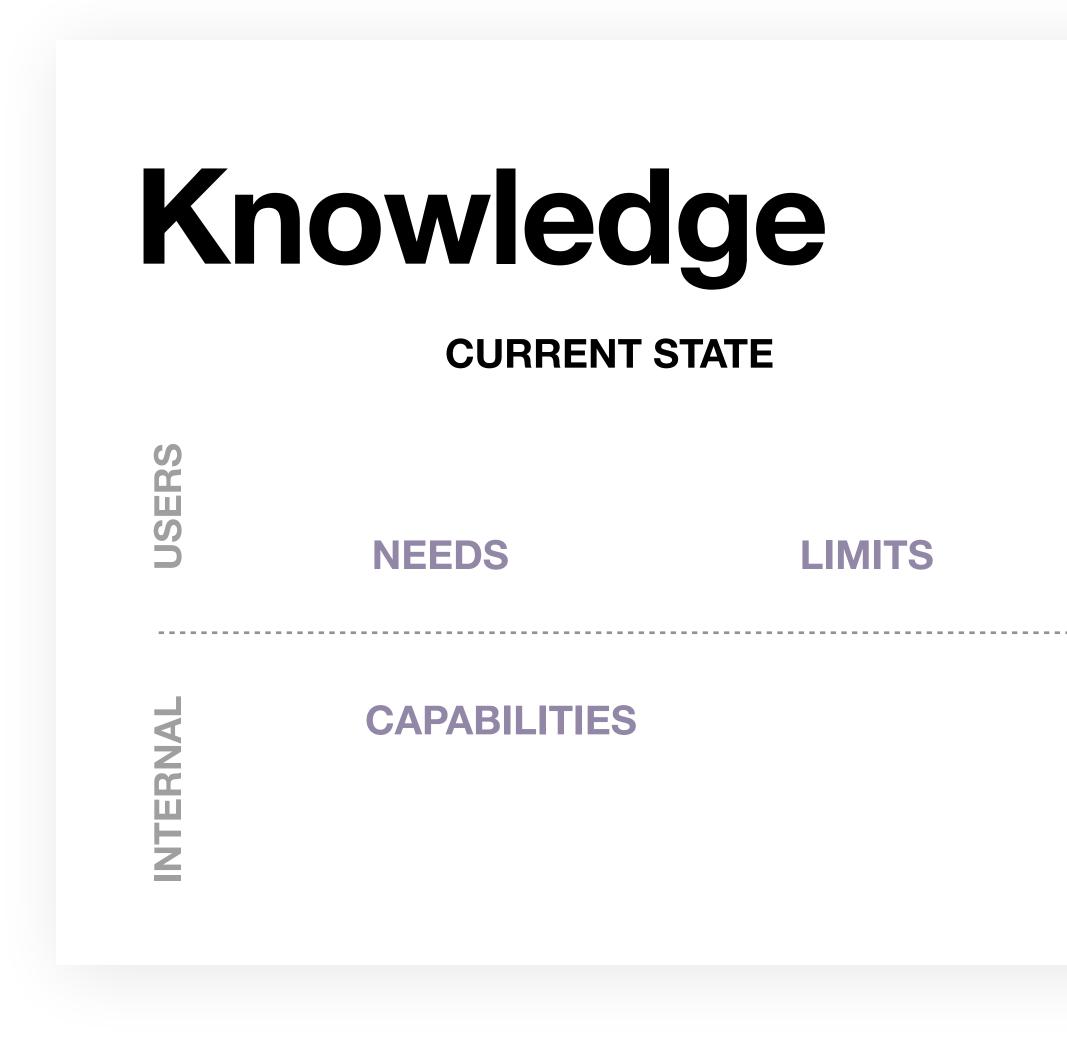






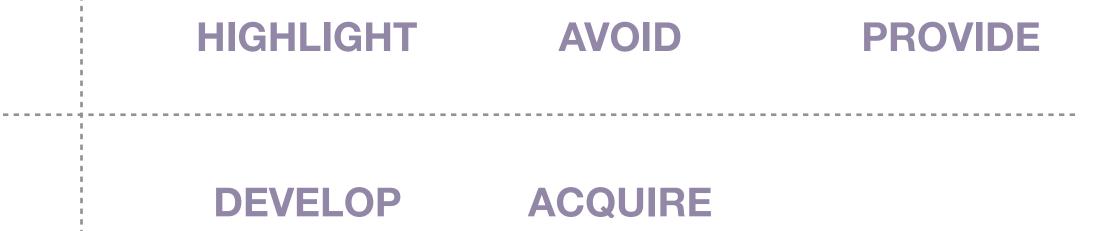
INTENDED STATE

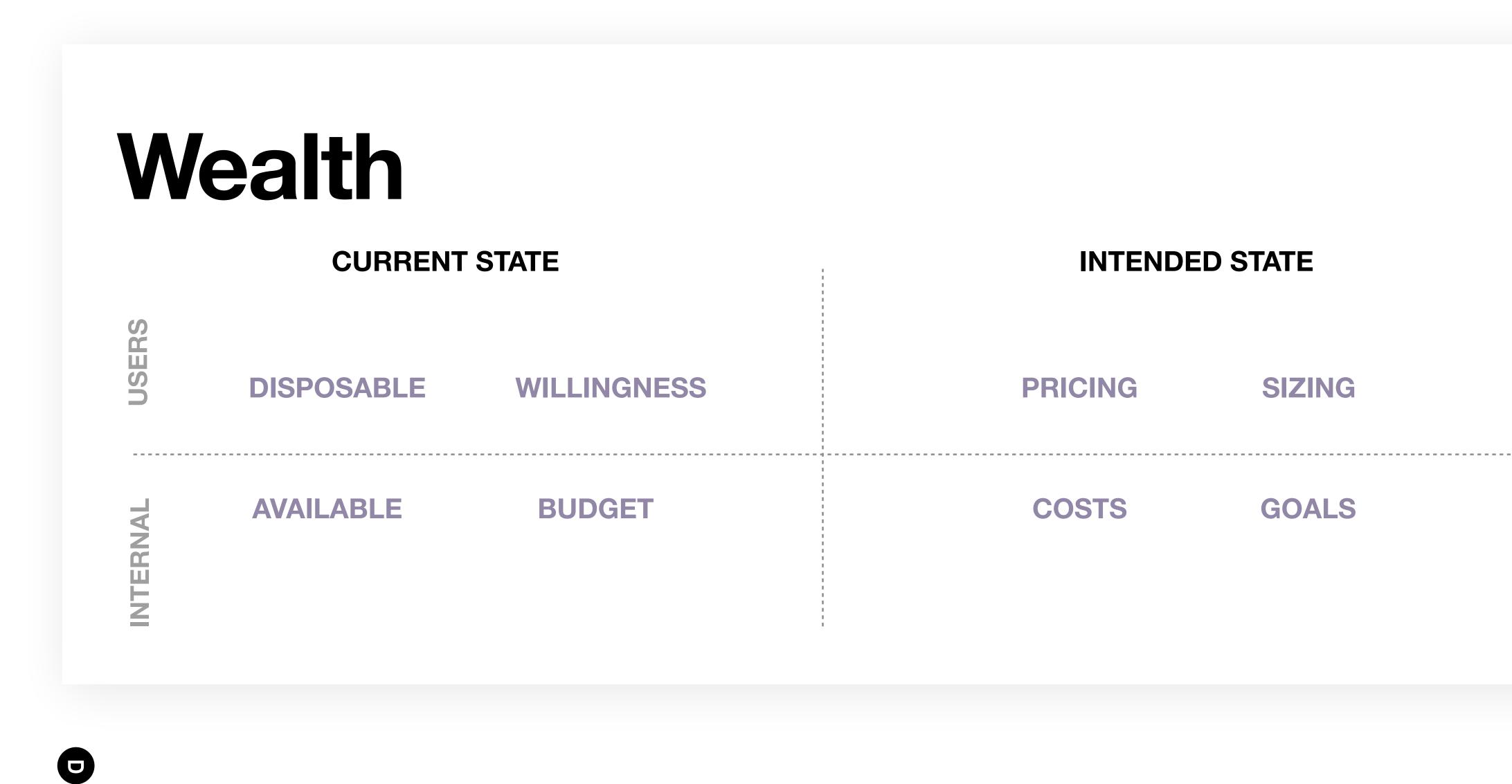
CELEBRATECHANGEINTRODUCECELEBRATECHANGEINTRODUCE





INTENDED STATE





INTENDED STATE

SIZING PRICING

COSTS GOALS

Intention Matrix



Intention Matrix

CULT

KNOWLE

WE/

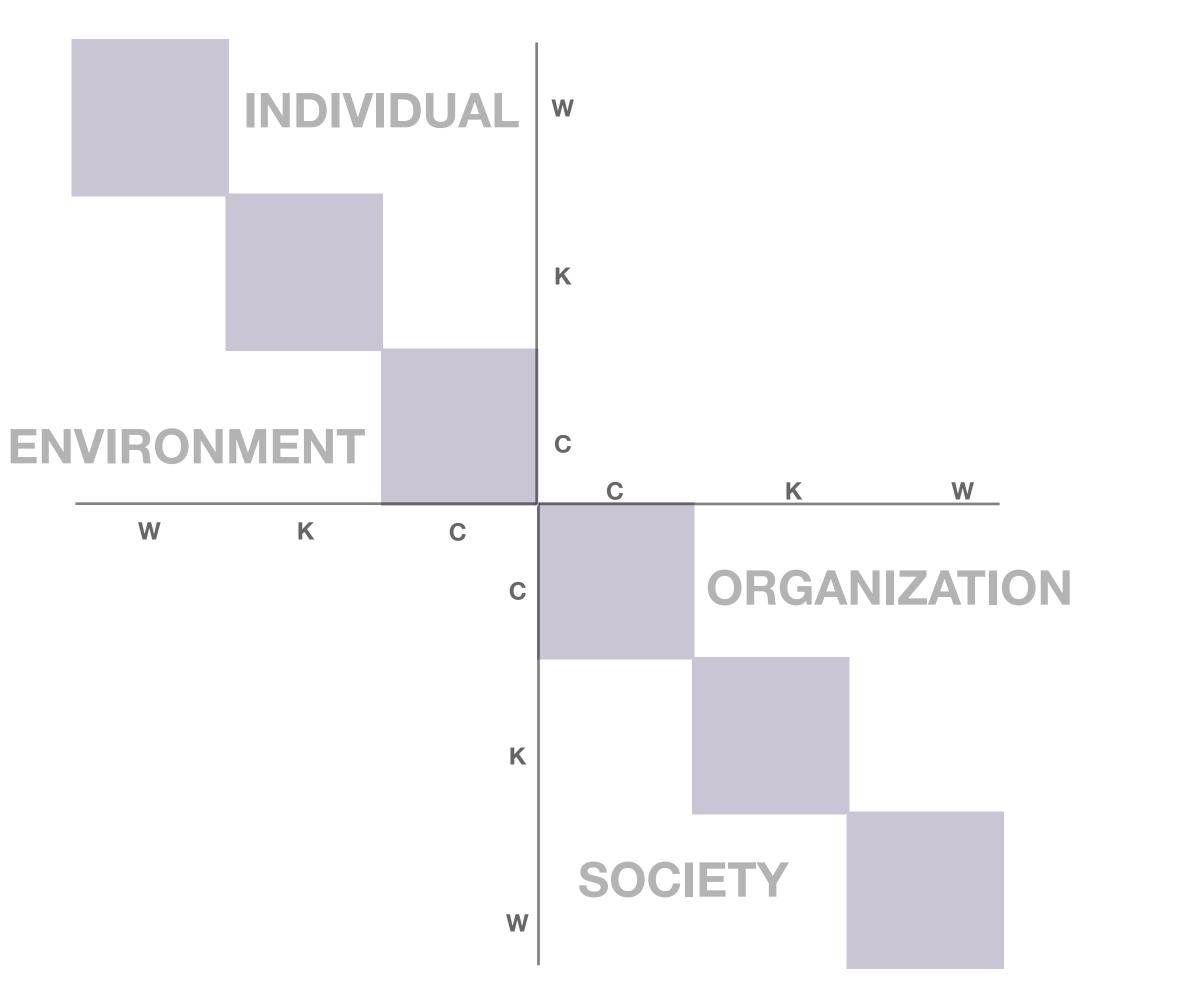


	CULTURE	KNOWLEDGE	WEALTH	
TURE		ORGA	NIZATION	
EDGE				
EALTH	SOCIE	ΤΥ		



Intention Matrix







More coffee, more \$ App - more users Data. Data. Data





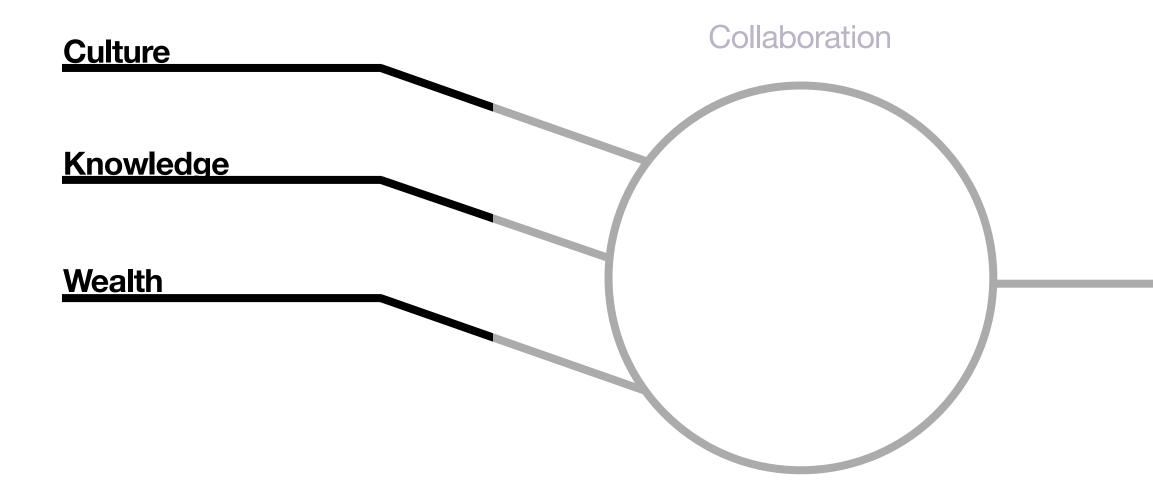
01

The sequence

02

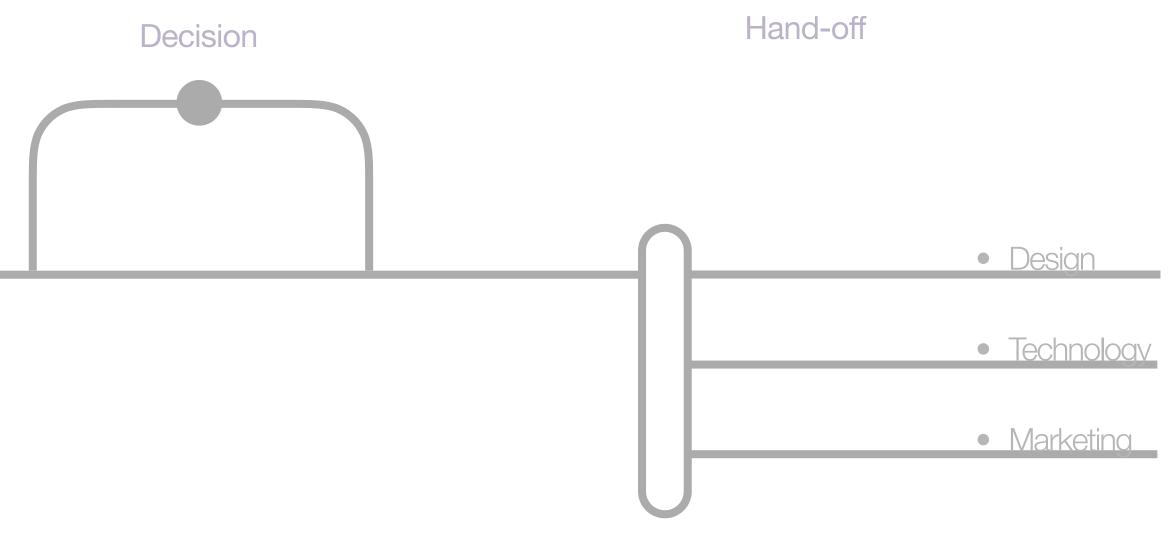
Intention Proposition

Intention Matrix



03 Intention Blueprint

04 **Project briefs**



Culture

CURRENT STATE

CHARACTERASTICS

ISSUES





D

USERS

INTENDED STATE

CELEBRATE

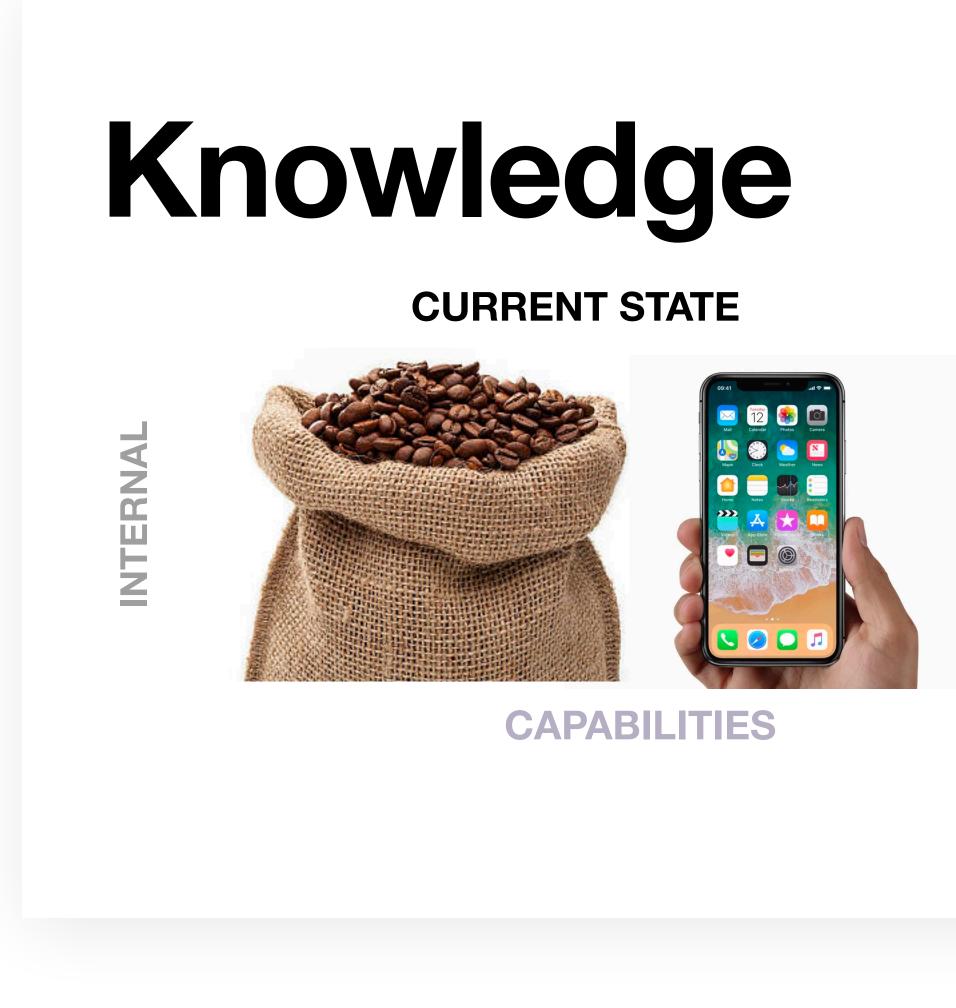
CHANGE

INTRODUCE











INTENDED STATE



DEVELOP

ACQUIRE

PROVIDE

Wealth

CURRENT STATE



INTERNAL

DISPOSABLE

Balance Sheet For the year ended December 31			
(in thousands)	2017	2016	2015
ASSETS			
Investments			
Bonds	\$339,322	\$320,349	\$303,002
Stocks	40,369	33,849	22,589
Real Estate	2,974	4,107	4,304
Cash & Short-Term Investments	11,513	14,078	21,612
Total Investments	394,178	372,383	351,507
Net Premiums Receivable	55,070	50,491	45,976
Reinsurance Recoverables	1,497	667	266
Accrued Investment Income	2,757	2,609	2,549
Other Assets	25,437	26,635	25,219
TOTAL ASSETS	\$478,939	\$452,785	\$425,517
LIABILITIES			
Unpaid Losses	\$82,435	\$83,868	\$78,143
Unpaid Loss Adjustment Expenses	20,459	19,981	18,828
Unearned Premium Reserves	104,132	97,168	91,194
Ceded Reinsurance Payable	770	744	298
Other Liabilities	36,144	33,398	35,713
TOTAL LIABILITIES	243,940	235,159	224,176
SURPLUS			
Policyholders' Surplus	234,999	217,626	201,341
TOTAL LIABILITIES & SURPLUS	\$478,939	\$452,785	\$425,517

AVAILABLE

WILLINGNESS



BUDGET



INTENDED STATE

PRICING

SIZING



COSTS



GOALS

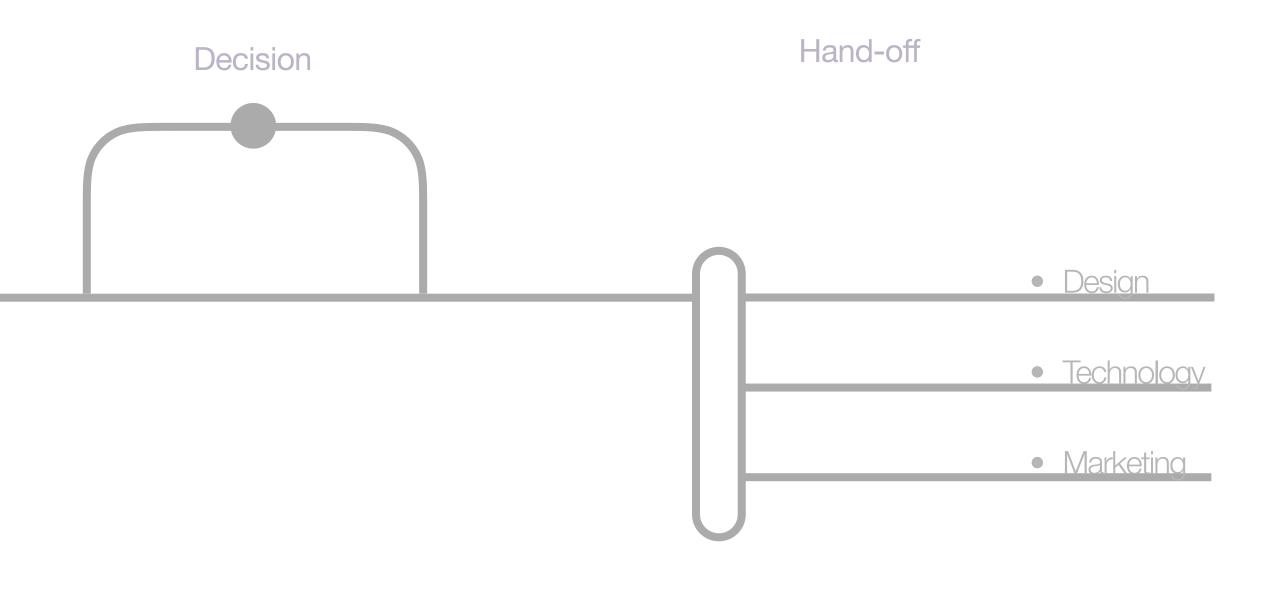
The sequence

01 02 Intention Proposition Intention Matrix Culture Collaboration Knowledge Wealth



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04 **Project briefs**



Intention Matrix



KNOWLEDGE







The Intention Blueprint





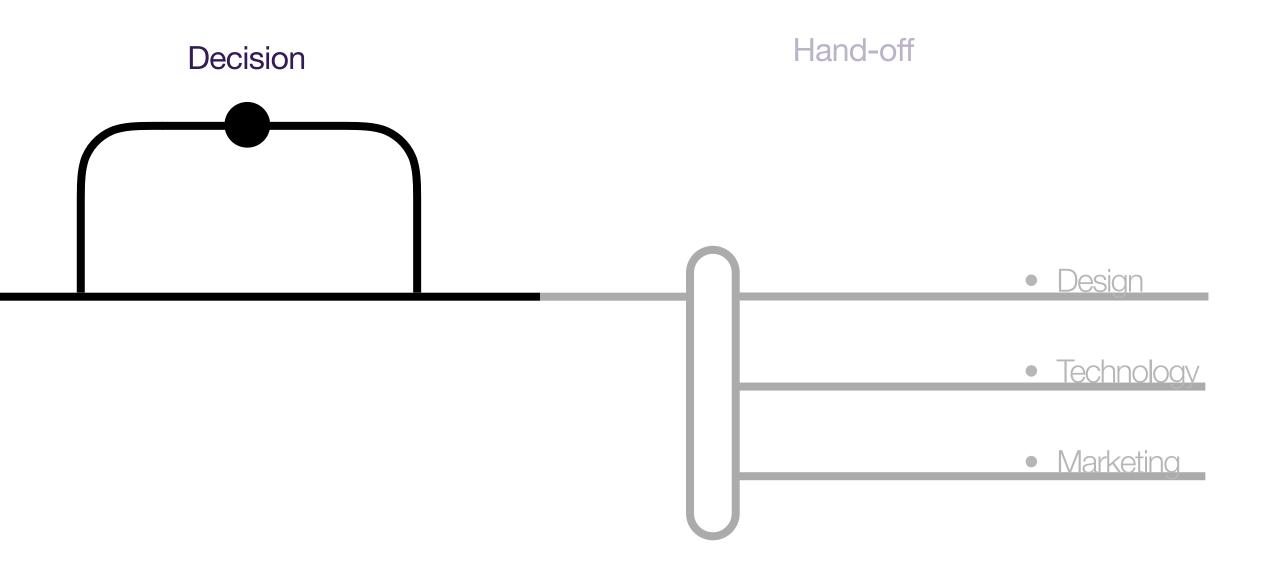
The sequence

01 02 Intention Proposition Intention Matrix Culture Collaboration Knowledge Wealth



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04 **Project briefs**



Intention Blueprint

CURRENT STATE

KNOWLEDGE CULTURE WEALTH

INTERNAL

KNOWLEDGE

CULTURE

WEALTH



INTENDED STATE



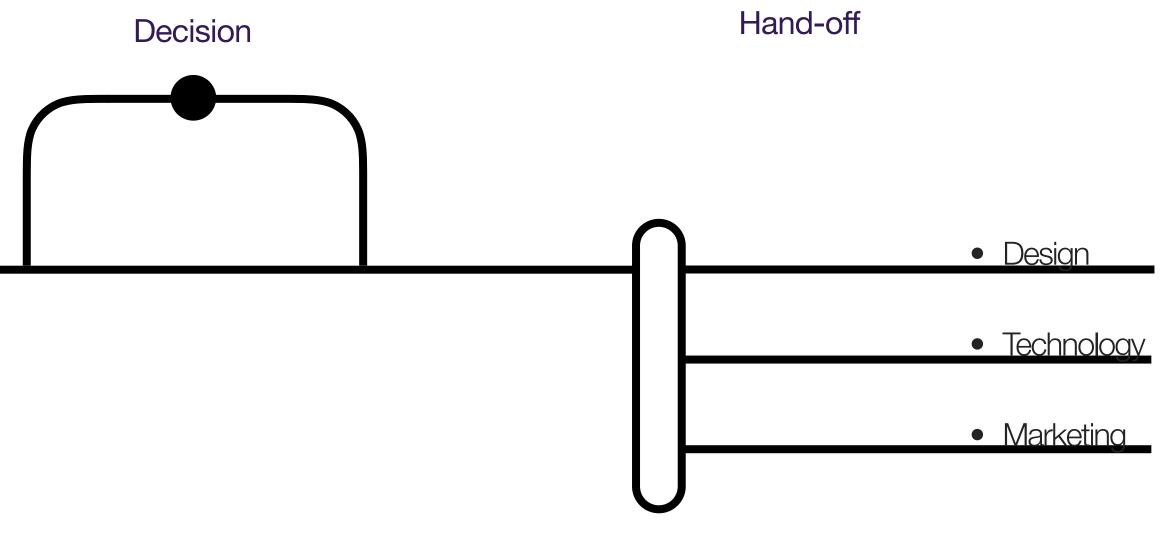
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OrganizationEnvironmentIndividualSociety

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